# How Do I Run the Clicker?!

There's a few buttons on the new remote control that may not be very familiar to you. This guide will help explain them.

# How Do I Know What's On TV?

# You Asked, We Listened: HD programming and DVR service have arrived!

### Switch between controlling these Displays the devices main menu The yellow arrow Displays the buttons are used program guide to highlight an listings (Similar item from the to a TV Guide) on-screen choices, and then you press the OK/SEL button to select that Exit from current highlighted option menu screen Displays info about Go to the last the program channel vou MUTE currently playing or highlighted in the VOL LAST CH program guide Moves the displayed menu or program guide info up or down one Used to control page at a time DVR functions if you subscribe to the DVR service Access a list you can create of your favorite channels FAV 0

### UR3L-SR4

For a complete listing of all the button functions, look in the remote control operating manual.

### CURIOUS ABOUT WHAT'S ON? THERE'S A VERY EASY WAY TO

FIND OUT! Simply press the gray button on the remote labeled "Guide" one time to access the programming guide. You will see a grid listing of all of our offered channels by number down the right side of the screen and times across the top of the grid.

Beneath the times you can see a listing of all the programs being aired on each channel. You simply use the orange arrow buttons on the remote to navigate through the programs to find one you want to watch.

If you want to move the guide listing up or down one whole page at a time, use the white "-PAGE" and "PAGE+" buttons located directly beneath the blue volume and channel down buttons.

As you arrow through the programs you can tell what program is selected by the way it is highlighted in blue. The upper right side of the screen contains a brief description of the program you have highlighted.

The upper left side of the screen displays the program you were watching before you opened the guide, so you can still pay attention to it while looking for what to watch next.

Once you've decided on a program to watch, just highlight it and press the orange "OK" button twice.

| Stratford<br>MUTLAL TELEPHONE<br>"Communications and a second distance<br>Table Stratford, IA, 56244<br>1-350-450-2283<br>515-420-2385<br>Communications Ran, 4-3, 350m March Pri<br>To apport an undergrading houses, call occurs the<br>and the second distance of the second distance of the<br>second distance of the second dist |  | 338 pm<br>Phineas and Ferb<br>30 pm - 400 pm. TVG<br>Phineas and Ferb's Quantum Boogaloo, Part 1<br>& II - While in the future to obtain a new<br>tool, Phineas and Ferb run into future<br>Candace.  |   |  |
|--|--|---|---|--|
| 14 Local Arcent  | Local Access                           |   |   |  |
| 11/29/2010   | 110                                    | 400 pm  | 430 pml   |  |
| 14 Local Acces   | 330 pm                                 | and the   | Contract of the local division of the local |  |
| 15 DISN  | Sonny With a Chance                    | Sonny With a Ch_  | Hannah Montana  |  |
| 16 DXD   | Phineas and Ferb                       | farzan  | The second se   |  |
|  | the second second second second second | and the second se | The Court for the state   |  |
| 17 EWTN  | My Catholic Family                     | Truth in the Heart  | The Quest for Shake   |  |
| TO APL   | Big Cat Diary                          | Big Cat Diary   | Big Cat Diary   |  |

If you want to get out of the guide without changing what you're currently watching, just press the gray "EXIT" button.

# GOOD NEWS ... YOUR EYES AND EARS ARE IN FOR A **REAL TREAT!** CCS now has High Definition (HD) programming available to our CompleteTV customers. HD offers amazing enhancements to your television viewing experience. You can look forward to an incredibly high resolution picture that's so vivid and crisply detailed, you'll feel like you're right in the middle of the action.

Take a peek at our complete channel line-up of great television entertainment, located on the other side of this brochure. All of our HD channels are indicated with red text. Enjoy HD service for as little as \$7.50 per month.

WATCH SHOWS ON YOUR SCHEDULE. Digital Video Recorder (DVR) service from CCS lets you keep up with all of your activities and still not miss your favorite shows. With DVR service, it's guick and easy to automatically record an episode or a whole season and watch it at your convenience.

### You can also:

- Pause or rewind the action during live telecasts, or fast forward through annoying commercials.
- Watch one show while recording another.
- Pause live TV to answer the phone or go to the door.
- Save time by fast-forwarding through recorded programming that doesn't interest you.

Enjoy DVR service for as little as \$6.95 per month or combine it with HD service and receive the two for just \$12.95.

Another exciting feature CompleteTV offers is Whole-Home DVR. This allows you to schedule recordings or watch recorded programs from any TV in your house using only one DVR box. Add Whole-Home DVR to your DVR service for only \$2.95 per month!

Stop by our office for a demonstration of these amazing new services or give us a call to sign up today.



# **Complete***TV* User's Guide

# COMPLETE COMMUNICATION SERVICES, A WHOLLY OWNED SUBSIDIARY OF STRATFORD **MUTUAL TELEPHONE, IS PLEASED TO INTRODUCE** YOU TO THE FUTURE OF CCS CABLE TV:

CompleteTV. This cutting-edge product offers a very broad spectrum of services, features and channels, and will continue to expand to meet your ever-changing needs. Review this booklet to get familiar with CompleteTV, and if you have any questions, just call us!



1001 Tennyson Avenue • PO Box 438 • Stratford, IA 50249 515.838.2396 • 800.469.2288 • www.globalccs.net

# Basic Package - \$34.95

| 3  | The Weather Channel     | TWC      | 86  | TNT                       | TNT         |
|----|-------------------------|----------|-----|---------------------------|-------------|
| 4  | CNN                     | CNN      | 87  | CSPAN3                    | CSPAN3      |
| 5  | WOI-ABC                 | ABC      | 96  | Comedy Central            | COMEDY      |
|    |                         |          |     |                           |             |
| 6  | KDSM-FOX                | FOX      | 97  | Cartoon Network           | TOON        |
| 7  | Trinity Broadcasting    | TBN      | 98  | RFD TV                    | RFDTV       |
| 8  | KCCI-CBS                | CBS      | 99  | Home Shopping Networ      | 'k HSN      |
| 9  | WGN America             | WGN      |     | Halogen                   | HALOGEN     |
| 10 |                         | MSNBC    |     |                           |             |
|    | MSNBC                   |          |     | WOI-Retro TV Network      |             |
| 11 | KDIN-IPTV               | KDIN     |     | The COOLTV                | COOLTV      |
| 12 | CNN Headline News       | HLN      | 108 | KCCI - Weather Now        | KCCI WN     |
| 13 | WHO-NBC                 | NBC      | 111 | KDIN - Create             | CREATE      |
| 14 | CCS Local Channel       | Local    |     | KDIN - World              | WORLD       |
|    |                         |          |     |                           |             |
| 15 | Disney                  | DISN     |     | WHO-Iowa Weather Plu      |             |
| 16 | Disney XD               | DXD      | 139 | Qubo                      | QUBO        |
| 17 | Eternal Word Television | EWTN     | 140 | ION Life                  | IONLIFE     |
| 18 | Animal Planet           | ANP      | 142 | GOD TV                    | GODTV       |
|    |                         | DISC     |     |                           |             |
| 19 | Discovery Channel       |          |     | SonLife (Coming Soon!)    |             |
| 20 | KDMI - THIS             | KDMI     |     | The Church Channel        | CHURCH      |
| 21 | Nickelodeon             | NICK     | 145 | JCTV                      | JCTV        |
| 22 | USA Network             | USA      | 146 | Smile of a Child          | SMCHILD     |
| 23 | ABC Family              | ABCF     |     | World Harvest TV          | WHTV        |
|    |                         |          |     |                           |             |
| 24 | TBS                     | TBS      |     | BYUTV                     | BYUTV       |
| 25 | CSPAN                   | CSPAN    |     | Golden Eagle Broadcast    | ing GEB     |
| 26 | Lifetime Television     | LIFE     | 150 | Inspiration Network       | INSP        |
| 27 | Lifetime Real Women     | LRW      |     | Three Angels              | 3ABN        |
| 28 | Lifetime Movie Network  | LMN      |     | Family Net                | FAMNET      |
|    |                         |          |     |                           |             |
| 29 | soapNET                 | SOAP     |     | CNN HD                    | CNN HD      |
| 30 | ESPN                    | ESPN     | 205 | WOI ABC HD                | WOI HD      |
| 31 | ESPN Classic            | ESPNCL   | 206 | KDSM FOX HD               | KDSM HD     |
| 32 | ESPNEWS                 | ESPNEWS  | 208 | KCCI CBS HD               | KCCI HD     |
| 33 | ESPN U                  | ESPU     |     | KDIN IPTV HD              | KDIN HD     |
|    |                         |          |     |                           |             |
| 34 | ESPN2                   | ESPN2    |     | CNN Headline News HD      |             |
| 36 | Fox Sports Midwest      | FSM      | 213 | WHO NBC HD                | WHO HD      |
| 37 | Big Ten                 | BIG 10   | 215 | Disney HD                 | DISN HD     |
| 38 | FX                      | FX       |     | Disney XD HD              | DXD HD      |
| 39 | KFPX-Ion                | KFPX     |     | Animal Planet HD          | APL HD      |
|    |                         |          |     |                           |             |
| 40 | Home & Garden           | HGTV     |     | Discovery Channel HD      | DSC HD      |
| 41 | Crime & Investigation   | CIN      |     | USA Network HD            | USA HD      |
| 42 | History Channel         | HISTORY  | 223 | ABC Family HD             | ABCF HD     |
| 43 | E! Entertainment TV     | E!       | 224 | TBS HD                    | TBS HD      |
| 44 | A&E                     | A&E      |     | Lifetime HD               | LIFE HD     |
|    |                         |          |     | Lifetime Movies HD        |             |
| 45 | CSPAN2                  | CSPAN2   |     |                           | LMN HD      |
| 46 | Great American Country  | GAC      |     | ESPN HD                   | ESPN HD     |
| 47 | KCWI-CW                 | KCWI     | 232 | ESPNEWS HD                | ESPNWHD     |
| 48 | Country Music TV        | CMT      | 234 | ESPN2 HD                  | ESPN2HD     |
| 49 | TV Land                 | TVLAND   |     | Fox Sports MW HD          | FSMHDMW     |
|    |                         |          |     |                           |             |
| 50 | The Learning Channel    | TLC      |     | Big 10 HD                 | BIG10 HD    |
| 51 | Travel Channel          | TRAVEL   | 239 | KFPX-Ion HD               | KFPX HD     |
| 52 | Hallmark I              | HALLMARK | 240 | HGTV HD                   | HGTV HD     |
| 53 | SyFy                    | SYFY     |     | A&E HD                    | A&E HD      |
| 54 | Fox News Channel        | FNC      |     | KCWI HD                   | KCWI HD     |
|    |                         |          |     |                           |             |
| 55 | Food Network            | FOOD     |     | TLC HD                    | TLC HD      |
| 56 | MTV                     | MTV      |     | SyFy HD                   | SYFY HD     |
| 57 | SpikeTV                 | SPIKETV  | 255 | Food Network HD           | FOOD HD     |
| 58 | VH1                     | VH1      |     | TNT HD                    | TNT HD      |
| 59 | MTV2                    | MTV2     |     | Cartoon Network HD        | TOON HD     |
| 60 |                         |          |     |                           |             |
| 00 | Nick Jr.                | NICK JR  | 020 | Stratford TV (Coming Soor | II) SIKAIIV |

Expanded Basic Package - \$17.95

| 61<br>62<br>63<br>64<br>65<br>66<br>67<br>68<br>69<br>70<br>71<br>72<br>73<br>74<br>75 | ESPN Deportes<br>MTV U<br>MTV Hits<br>MTV Jams<br>MTV Tr3s<br>Teen Nick<br>Nicktoons Network<br>CMT Pure Country<br>VH1 Classic<br>VH1 Soul<br>BBC America<br>Military Channel<br>Science Channel<br>The HUB<br>Discovery Health<br>Investigation Discovery | ESPND<br>MTVU<br>MTVHIT<br>MTVJAMS<br>MTVTR3S<br>TEENICK<br>NIKTOON<br>CMTPURE<br>VH1CL<br>VH1SOUL<br>BBCA<br>MILITARY<br>SCIENCE<br>TheHUB<br>DHEALTH<br>ID | 93<br>94<br>95<br>100<br>101 | Fox Movies<br>Fox Soccer Channel<br>Boomerang<br>Chiller<br>G4<br>FUNimation Network<br>CoLours TV | MILHIST<br>FITtv<br>SLEUTH<br>BRAVO<br>TCM<br>OUTDOOR<br>GOLF<br>STYLE<br>SPEED<br>FXM<br>FSC<br>BOOM<br>CHILLER<br>G4<br>FUN<br>COLOURS |
|--|---|--|------------------------------|--|--|
| 74   | Discovery Health  | DHEALTH  | 100                          |  | FUN  |
| 76<br>77   | Planet Green<br>History en Espanol  | GREEN<br>HISTE   |                              | Planet Green HD<br>TCM HD  | grn HD<br>TCM HD   |
| 78<br>79   | The Biography Channel<br>History International  | BIO<br>HISTI   | 299                          | HD Theater   | HDT  |
| Galaxie Audio Channels   |   |  |                              |  |  |

### 901 Hit List 902 Pop Adult 903 Standards 904 Jukebox Oldies 905 Flashback 70's 906 Everything 80's 907 Nothin' But 90's 908 Maximum Party 909 Disco Classics 910 Dance Clubbin' 911 Holiday Hits 912 Classic Rock 913 Rock Alternative 914 Rock 915 Hard Rock 916 Alt Rock Classics 917 The Blues 918 Adult Alternative 919 Folk Roots 920 Alt Country/Americana 921 Hot Country 922 No Fences 923 Country Classics 924 Bluegrass 925 The Light

| TEENICK<br>NIKTOON<br>MTPURE<br>VH1CL<br>VH1SOUL<br>BBCA<br>MILITARY<br>SCIENCE<br>TheHUB<br>DHEALTH<br>ID<br>GREEN<br>HISTE<br>BIO<br>HISTI   | 101<br>276<br>284  | The Outdoor Channel<br>The Golf Channel<br>Style<br>Speed Channel<br>Fox Movies<br>Fox Soccer Channel<br>Boomerang<br>Chiller<br>G4<br>FUNimation Network<br>CoLours TV<br>Planet Green HD<br>TCM HD<br>HD Theater |
|--|--|--|
| S<br>GAL01<br>GAL02<br>GAL03<br>GAL04<br>GAL05<br>GAL05<br>GAL06<br>GAL07<br>GAL08<br>GAL09<br>GAL10<br>GAL10<br>GAL11<br>GAL12<br>GAL13<br>GAL14<br>GAL15<br>GAL16<br>GAL17<br>GAL18<br>GAL19<br>GAL20<br>GAL20<br>GAL21<br>GAL21<br>GAL22<br>GAL23<br>GAL24<br>GAL25 | 927<br>928<br>929<br>930<br>931<br>932<br>933<br>934<br>935<br>937<br>938<br>939<br>940<br>941<br>942<br>943<br>944<br>945<br>944<br>945<br>944<br>945 | Easy Listening<br>Pop Classics<br>Classic Masters<br>Chamber Music<br>Baroque  |

# Set Top Box Rental

| HD-enabled equipment \$7.50/mo                         | 1 DVR Box + HD Service \$12.95/mo           |
|--|---|
| DVR set top box\$6.95/mo                               | 1st standard box is free, additional        |
| Whole-Home DVR Feature \$2.95/mo                       | standard boxes are \$4.95/mo                |
| This charge is not per TV. \$7.50/mo will give you acc | ess to HD programming on all available TVs. |

# Premium Movie Multi-Packages (Add on to basic package)

GAL26

GAL27

GAL28

GAL29

GAL30

GAL31

GAL32

GAL33 GAL34

GAL35

GAL36 GAL37

GAL38

GAL39

GAL40

GAL41

GAL42 GAL43

GAL44

GAL45

GAL46

GAL47

GAL48

GAL49

GAL50

### Showtime Multi-Pack - \$15.95 350 Showtime 359 Showtime Family Zone 384 Flix 352 Showtime Too 360 Showtime Women 354 Showtime Showcase 362 Showtime Beyond 356 Showtime Extreme 380 TMC 358 Showtime Next 382 TMC Xtra Cinemax Multi-Pack - \$12.95 300 Cinemax 308 5 Star Max 302 More Max 309 Outer Max 304 Action Max 500 Cinemax HD 305 Thriller Max 502 More Max HD

### Starz/Encore Multi-Pack - \$12.95

306 Women's Max

307 @ Max

504 Action Max HD

505 Thriller Max HD

### HBO Multi-Pack - \$15.95

| 330 HBO           | 340 HBO Latino    |
|-------------------|-------------------|
| 332 HBO Family    | 342 HBO Zone      |
| 334 HBO 2         | 530 HBO HD        |
| 336 HBO Signature | 532 HBO Family HD |
| 338 HBO Comedy    | 534 HBO 2 HD      |

Channels in red are available only on an HD-enabled set top box. Channel lineup and pricing subject to change.

# Movie Multi-Package Discounts

| Buy 2 Premium Packages |
|------------------------|
| Buy 3 Premium Packages |
| Buy 4 Premium Packages |

# **Buy Basic**, Expanded Basic, and 4 Premium packages,

**SAVE \$10** 

550 Showtime HD 580 TMC HD

506 Women's Max HD 507 @ Max HD 508 5 Star Max HD 509 Outer Max HD

570 Starz HD 576 Starz Kids HD

536 HBO Signature HD 538 HBO Comedy HD 540 HBO Latino HD 542 HBO Zone HD



IF YOU FLIP TO THE CHANNEL NUMBER OF YOUR FAVORITE **NETWORK AND IT'S NOT THERE ANYMORE, DON'T WORRY!** CompleteTV probably still offers that network, but we just had to change the channel number due to contractual requirements with some programmers. To locate the network you want to watch, simply check the handy chart below that lists both the old and new channel numbers.

### Old New

3

| Jiu        | INC VI   | ·  |
|------------|----------|--|
| 7          | 24       | TBS  |
| 10         | 30       | ESPN   |
| 12         | 23       | ABC Family                                   |
| 20         | 12       | CNN Headline News                            |
| 23         | 57       | SpikeTV                                      |
| 24         | 36       | Fox Sports Midwest                           |
| 25         | 34       | ESPN2  |
| 26         | 56       | MTV  |
| 27         | 38       | FX   |
| 28         | 86       | TNT  |
| 29         | 58       | VH1  |
| 31         | 51       | Travel Channel                               |
| 32         | 52       | Hallmark                                     |
| 33         | 53       | SyFy   |
| 34         | 54       | Fox News Channel                             |
| 35         | 55       | Food Network                                 |
| 38         | 384      |  |
| 41         | 26       | Lifetime Television                          |
| 62         | 37       | Big Ten                                      |
| 307        | 50       | The Learning Channel (TLC)                   |
| 307        | 84       | Turner Classic Movies                        |
| 311        | 89<br>74 | Style<br>Discovery Lloolth                   |
| 326<br>326 | 74<br>76 | Discovery Health                             |
| 329        | 76<br>73 | Planet Green                                 |
| 330        | 71       | Discovery Kids (The HUB)<br>Military Channel |
| 331        | 75       | Investigation Discovery                      |
| 332        | 72       | The Science Channel                          |
| 340        | 78       | The Biography Channel                        |
| 341        | 70<br>79 | History International                        |
| 342        | 70       | BBC America                                  |
| 343        | 82       | Sleuth                                       |
| 360        | 83       | Bravo  |
| 372        | 28       | Lifetime Movie Network                       |
| 383        | 40       | Home & Garden (HGTV)                         |
| 404        | 16       | Disney XD                                    |
| 409        | 65       | Teen Nick                                    |
| 410        | 60       | Nick Jr.                                     |
| 414        | 95       | G4   |
| 441        | 32       | ESPNEWS                                      |
| 442        | 31       | ESPN Classic                                 |
| 115        | 00       | Colf Channel                                 |

| 15 88 | Golf | Channel |
|-------|------|---------|
|-------|------|---------|

### Old New

| 53      | 92 F | ox Soccer Channel          |
|---------|------|----------------------------|
| 56      |      | The Outdoor Channel        |
| 57      | 90   | Speed Network              |
| 58      | 81   | FitTV                      |
| 70      |      | CMT Pure Country           |
| 71      |      | VH1 Classic                |
|         |      | Halogen                    |
| 90      |      | Fox Movies                 |
|         |      | More Max                   |
|         |      | Encore                     |
|         | 312  | Encore Action              |
|         |      | Encore Love                |
| 16      | 316  | Encore Mystery             |
|         |      | Encore Drama               |
| 20      | 320  | Encore Westerns            |
| 32      | 332  | HBO Family                 |
|         |      | HBO 2                      |
| 36      | 336  | HBO Signature              |
|         |      | Showtime Too               |
|         |      | Showtime Showcase          |
|         |      | Showtime Extreme           |
|         |      | Starz                      |
|         | 372  | Starz Edge (Starz Theater) |
| 82      |      | TMC Xtra                   |
|         |      | Cinemax                    |
|         |      | Showtime                   |
| 7 & 630 |      |                            |
| 7 & 680 |      |                            |
| 5 & 480 | /    | Trinity Broadcasting (TBN) |

