

**STRATFORD MUTUAL TELEPHONE COMPANY
LIST OF RECURRING MONTHLY AND ONE TIME CHARGES
AS OF JANUARY 1, 2010**

Mandatory monthly service charges for residential telephone service:

All services are prorated based upon a 30-day calendar month

Residential Dial Tone	11.00
FCC Line Charge *	6.50
E911 Surcharge **	1.00

* This subscriber line charge is a fee charged by the Federal Communications Commission and is collected by Stratford Mutual Telephone Company.

** The E911 Surcharge will state the county in which the customer resides. Stratford Mutual Telephone Company serves customers in Hamilton, Webster and Boone Counties.

Mandatory monthly service charges for business telephone service:

All services are prorated based upon a 30-day calendar month

Business Dial Tone	13.25
FCC Line Charge *	6.50
E911 Surcharge **	1.00

* This subscriber line charge is a fee charged by the Federal Communications Commission and is collected by Stratford Mutual Telephone Company. If the business customer has more than one line of service, the FCC Line Charge is \$9.20 per month.

** The E911 Surcharge will state the county in which the business is located. Stratford Mutual Telephone Company serves customers in Hamilton, Webster and Boone Counties.

ADDITIONAL SERVICE OPTIONS

There are additional services available at the following rates for both residential and business customers. All charges are per month unless otherwise stated. All services are prorated based upon a 30-day calendar month

900 Number Blocking ***	No Charge
Call Forwarding	No Charge
Call Waiting	No Charge
3 Way Calling	No Charge
Short Speed Call (holds 8 #s in memory)	No Charge or
Long Speed Call (holds 30 #s in memory)	No Charge
Caller ID	2.00
Caller ID / Call Waiting	2.00
Non-Published / Non-Listed	.75
Toll Restriction	2.25
Additional Directory Listing	.25
Labor	50.00/hour
Service Reconnection Charge	7.50/per occurrence
900 Block Reconnection Charge	7.50/per occurrence ***
(***)when customer previously had 900 block, disconnects the feature and reconnects 900 block at a later date)	
Customized Number Request	7.00/per request
NSF Check Charge	15.00/per occurrence
Service Order Charges:	
Service Order Charge - Initial	7.50/one time only on new installation
Service Order Charge - Subsequential	4.50/per occurrence
Central Office Charge	7.50/per occurrence
New installation of service is subject to a service order charge - initial and a central office charge.	
Any time a customer adds a feature they are charged the service order charge - subsequential and the central office charge. There is no charge for disconnection.	

Internet Access Charges: (requires separate application form)

Dial Up Internet Installation	10.00/initial installation and any reconnections
Dial Up Internet Service	20.00/month
Dial Up Internet 2 nd line discount	-5.00/month
Broadband Internet Service (Residential Level I)	44.95/month
Broadband Internet Service (Residential Level II)	59.95/month
Broadband Internet Service (Residential Level III)	84.95/month
Broadband Internet Service (Business Level I)	62.95/month
Broadband Internet Service (Business Level II)	89.95/month
Broadband Internet Service (Business Level III)	124.95/month
Broadband Internet Installation Charge	159.00/initial installation and any reconnections, may be waived
Additional E-mail address	5.00/month
E-mail forwarding	5.00/month