

STRATFORD MUTUAL TELEPHONE COMPANY
APPLICATION FOR TELEPHONE SERVICE

*****Personal Information*****

Name: _____ Co-Applicant _____
Social Security # _____ Social Security # _____
Date of Birth _____ Date of Birth _____
Street / Service Address: _____
PO Box / Billing Address: _____
City / State / Zip Code: _____
Previous Address _____
Previous Telephone # _____
Previous Telephone Company _____
Telephone Company Address _____

*****Credit History Information*****

Applicant _____ Co-Applicant _____
Employer _____ Employer _____
Address _____ Address _____
Length of Employment _____ Length of Employment _____
Bank Name _____ Account # _____
Bank Address _____
Other Credit Reference _____ Account # _____
Other Credit Address _____

(All credit references need to be accompanied by a signed authorization to release credit information to Stratford Mutual Telephone Company. Information is used to determine the requirement of a security deposit. All service installations are subject to a \$15.00 installation charge plus applicable sales taxes & are to be paid prior to installation of service.)

*****Service Information*****

Date you would like service to begin _____
Have you ever had service with Stratford Mutual Telephone Co. before? _____
If so, when? _____ Phone # _____
Nearest neighbor who has service (if known) _____

In making this application, the undersigned agrees to the rules and regulations of Stratford Mutual Telephone Company as set forth in the exchange tariff, and to any changes in rules, or rates for the service furnished under this application. This application becomes a contract when accepted by the Stratford Mutual Telephone Company.

Applicant's Signature _____ Phone # _____

Co-Applicant Signature _____ Date _____

Accepted by SMTC Representative _____

*****Additional Services*****

Broadband Internet Services: (Complete separate application)

Level 1(5Mbps)

Level 2(10Mbps)

Level 3(20Mbps)

Cable Television Services: (Circle each service requested, prices are listed on separate enclosed sheet)

Basic Expanded Basic DVR Whole-home DVR HD Equipment

Premium Movie Packages: Cinemax Encore/Starz HBO Showtime

Number of set top boxes required: 1 2 3 4 5 6 7 8

All services are billed on one bill coming from Stratford Mutual Telephone Company on the 15th of each month. Bills are due by 11:00 AM on the 5th of the following month. If bills are not paid by 11:00 AM on the 5th of the month, a final notice is sent notifying the customer that their service is subject to disconnection if not paid by 11:00 AM on the 10th of the month. Should any of these dates fall on a holiday or weekend, then they become due on the next business day. We accept MasterCard or Visa credit or debit cards (there is a 4% convenience fee added) and we do have an automated bill paying service. An application for automated bill paying service is enclosed.

**THE POLICY OF
STRATFORD MUTUAL TELEPHONE COMPANY
CONCERNING THE SHARING OF
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)**

Section 222 of the Communications Act of 1934, as amended (the "Act"), requires that Stratford Mutual Telephone Company operating as a telecommunications carrier protect the privacy of our customers' calling information, or CPNI. In section 64.2009(e) of the commission's rules it requires that an officer, as agent of the carrier, sign a compliance certificate on an annual basis stating that the officer has personal knowledge that the company has established operating procedures that are adequate to ensure compliance with these rules. Stratford Mutual Telephone Company keeps this compliance certificate on file at our business office and we will produce it upon request.

Please note that the following statement is the official policy of Stratford Mutual Telephone Company concerning Customer Proprietary Network Information or CPNI:

"It is the policy of Stratford Mutual Telephone Company that it will not share any customer proprietary network information (CPNI) with any outside party without first obtaining that customer's prior approval. The only sharing of information that we will engage in is between Stratford Mutual Telephone Company and its subsidiaries. However the sharing of that information will only occur if the customer is already a mutual customer of each individual company and is only done if necessary to correct billing records. Stratford Mutual Telephone Company will never share any call record information with any outside party unless first directed to do so by our customer or due to a legally executed subpoena. Stratford Mutual Telephone Company maintains a listing of customers who have expressed the desire to never have their information shared."

If any customer has any question concerning this or any other policy of Stratford Mutual Telephone Company or its subsidiaries, they should contact our business office between the hours of 8:00 AM and 4:30 PM Mondays through Fridays.